



2019 Lean Systems Summit

Where Government, Services, and Manufacturing Meet

Continuous Improvement Lean Collaborative & Lean Systems Summit

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The Continuous Improvement Lean Collaborative (CILC) is a multi-state volunteer network of public and private individuals, organizations, and companies interested and involved in continuous improvement. Its goal is to provide a forum for practitioner and organizational learning -- encouraging active collaboration and sharing of knowledge, experience, and resources across all sectors.

The Collaborative's Summit Planning Committee and Leadership Board included representatives of the public and private sectors.

This August is the Collaborative's tenth annual *Lean Systems Summit*.

2019 Lean Systems Summit

Theme: Collaboration and Innovation in Achieving Operational Excellence through Continuous Improvement/Lean.

Purpose: Bring together private and public sector leaders and practitioners to discuss collaboration and innovation. The Summit highlights Keynotes and sessions across healthcare, services, manufacturing, government, and other sectors on how leaders and practitioners are using Continuous Improvement and Lean principles and methods to improve their organizational effectiveness, change their cultures, improve their way of doing business, and not only survive but thrive. The Summit includes 3 keynote speakers and 15 learning sessions across the public and private sectors. The Pre-Summit's diverse workshops provide focused, in-depth learning opportunities.

When: Pre-Summit Workshops - Thursday, August 8, 2019 8am-5pm
Networking Gathering - Thursday, August 8, 2019 5pm-7pm
Lean Systems Summit - Friday, August 9, 2019 8am-4:30pm

Where: Holiday Inn by the Bay, 88 Spring Street, Portland, Maine
<http://www.innbythebay.com>

Number of attendees: 120

For Information: Lita Klavins
btc.imp207@gmail.com -- OR -- (207) 458-7601

Website: <https://cilcpath.org/cilc-summit-2019>

See you again next year on August 13 & 14, 2020 !



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PRE-SUMMIT WORKSHOPS

AUGUST 8, 2019

7:00am - 8:00am	Registration & Continental Breakfast. (There will also be a mid-morning break with refreshed drinks and a mid-afternoon break with drinks and “nibbles” to boost your energy!)					
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6
8:00am - Noon	PS-AD 1 Building an Internal Lean or Operational Excellence Department <i>M. Saleh</i> <i>(Continued below)</i>	PS-AD 2 Lean into Leadership: How to Integrate Leadership with the Best of Lean <i>Converset & R. Maxwell</i> <i>(Continued below)</i>	PS-HD 3 A3 Problem Solving – Learn By Doing <i>Wallner & Murphy</i>	PS-HD 4 Lean in the Office – From Cubicles to the C-Suite <i>Critchley</i>	PS-HD 5 Using Performance Management to Develop Lean Leaders <i>Jekiel</i>	PS-HD 6 A. Gov't Process Improvement Innovations <i>NH - Barto & Lencki</i> B. Performance Mgt. & Data Visualization <i>VT Guilford & Sainz</i> C. Traveling on the Public Sector Journey to Lean <i>McGovern</i>
Noon – 1:00pm	Lunch (is provided and includes a variety of choices for entrees, salads, desserts, etc.)					
1:00pm – 5:00pm	PS-AD1 (Cont'd) Building an Internal Lean or Operational Excellence Department <i>M. Saleh</i>	PS-AD2 (Cont'd) Lean into Leadership: How to Integrate Leadership with the Best of Lean <i>Converset & Maxwell</i>	PS-HD7 Mixed Model Production – Achieving One Piece Flow <i>Armstrong & Boyd</i>	PS-HD8 Creating Lean Culture in Information Technology <i>Scott</i>	PS-HD 9 A. Kaizen Events: the Art, the Tools, and the Science <i>G. Saleh</i> B. Using the WIIFM (What's In It for Me?) <i>UNH Vlahos</i>	
5:00pm	See you at the Networking Gathering immediately after these sessions -- and tomorrow at the Summit !					

Thursday, 5PM Networking Get-Together Holiday Inn by the Bay, Portland, Maine

The Thursday early evening get-together is a casual, small gathering at the Inn by the Bay and is open to any Summit or Pre-Summit registrant. It starts around 5pm, though any time you can get there is fine. Since some Speakers/Presenters arrive early for the Summit, it is also a good opportunity to chat with them, as well as other participants. It is a cash bar, but plentiful and filling appetizers/hors-d'oeuvres will be provided.



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FRIDAY AUGUST 9TH - 2019 LEAN SYSTEMS SUMMIT

The *Lean Systems Summit* highlights Keynote Speakers and 15 learning sessions across healthcare, services, manufacturing, government, and other sectors on how Lean leaders and practitioners use Lean continuous improvement to change their culture, improve their way of doing business, and not only survive but thrive.

7-8 AM	Registration, Networking, Continental Breakfast				
8:00AM-8:15AM	Welcome: Stephen Dombrowski, Director, EOD, Connecticut Dept. of Labor				
8:15AM-9:00AM	Opening Keynote: Michael Bremer, Principal, The Cumberland Group				
9:00AM-9:15AM	Transition to Learning Sessions				
Room					
9:15AM-10:30AM	A1: Lean Startup Thinking – How Today’s Entrepreneurs Use Cont. Innovation <i>Musica</i>	A2: Building Your House of Lean <i>Maine Johnson & Dyer</i>	A3: Hoshin Kanri (Policy Deployment) <i>Converset</i>	A4: 10 Mistakes to Avoid during a Lean Transformation <i>M. Saleh</i>	A5: Balancing to Takt Time in a Non-Manufacturing Setting <i>Frewin</i>
10:30AM-10:45AM	Break - Change Learning Sessions				
10:45AM-Noon	B1: Lean & Workplace DNA: Creating a Healthy Work Environment Where LEAN Ideas Thrive <i>Downey Maxwell</i>	B2: Gearing Up for Success ... the BIG Why <i>New Brunswick Gunter</i>	B3: Closing the Gap: Aligning your Lean transformation & your financial results <i>Ohaus & Luckman</i>	B4: Lean & Safety Integration <i>Perrotti</i>	B5: Kata: Problem Solving & Coaching for Improvement <i>Elliott</i>
Noon-1 PM	Lunch (provided)				
1:00PM-1:45PM	Mid-Day Keynote: Henry Darwin, Acting Deputy Administrator, U.S. EPA				
1:45PM-2:00PM	Break - Transition to Learning Sessions				
2:00PM-3:15PM	C1: Lean Leadership: Are You Prepared to Lead? <i>Burke</i>	C2: Collaboration Tools for Higher Performing Teams – Beyond Mgt. and Control <i>Suomela & Mahoney</i>	C3: Game Day! <i>Dix</i>	C4: Rapid Improvement Process – The IDEXX Approach <i>Kennie & Bradbury</i>	C5: Do No Further Harm: - Tips for Taking Pain out of A3 Reviews <i>Verble</i>
3:15PM-3:30PM	Break - Refreshments				
3:30PM-4:15PM	Closing Keynote: Dustin Kaehr, Director, Lippert Academy for Leadership				
4:15PM-4:30PM	Wrap-Up -- Next Steps				